

TROUBLESHOOTING GUIDE

If you have difficulty operating your new ceiling fan, it may be the result of incorrect assembly, installation, or wiring.

In some cases, these installation errors may be mistaken for defects. If you experience any faults, please check this Trouble Shooting guide. If a problem cannot be remedied, please consult with your authorized electrician and please feel free to contact us via Amazon.

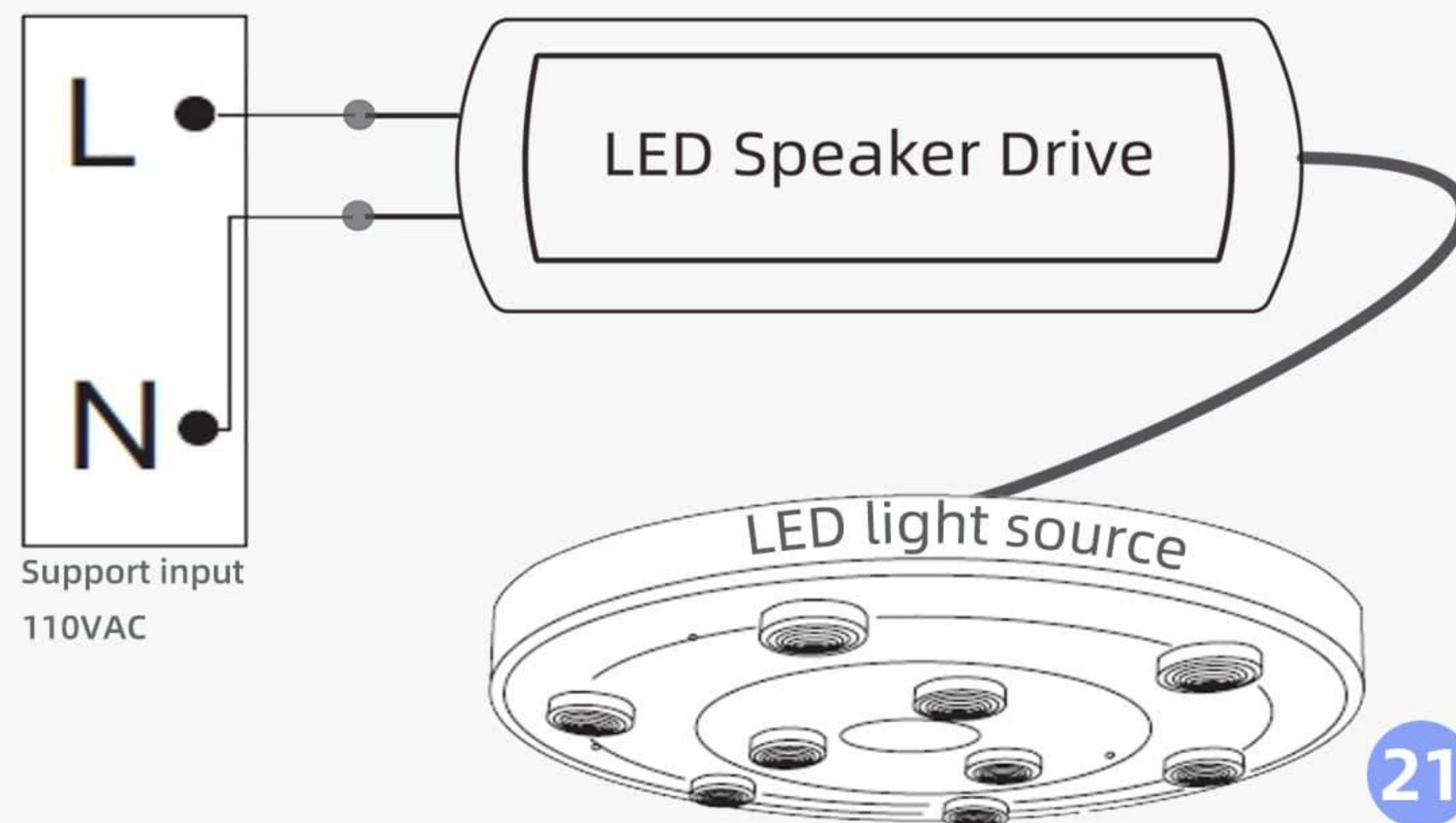
1. Ceiling fan lights are not compatible with dimmer switches and can be used with ordinary wall control switches. If the wall control switch and remote control are installed at the same time, the wall control switch can only control the lights, and the remote control can control the lights and fans. When the wall control switch is off, the remote control will not work.
2. Check circuit fuses or breakers and make sure the battery is installed correctly.
3. Check line wire connections to the fan and switch wire connections in the switch housing.

CAUTION: Make sure main power is off.

PROBLEM: LIGHT DOESN'T WORK

Solution:

1. Check whether the blue wire of the remote receiver and the blue wire of the fan motor are in bad contact.
2. Connect the home neutral wire and live wire directly to the LED driver (no need to connect the remote receiver and fan) to determine whether the LED light is faulty. If the LED light does not work, please contact our manufacturer's customer service on Amazon to replace it for you.



PROBLEM: CEILING FAN WILL NOT START

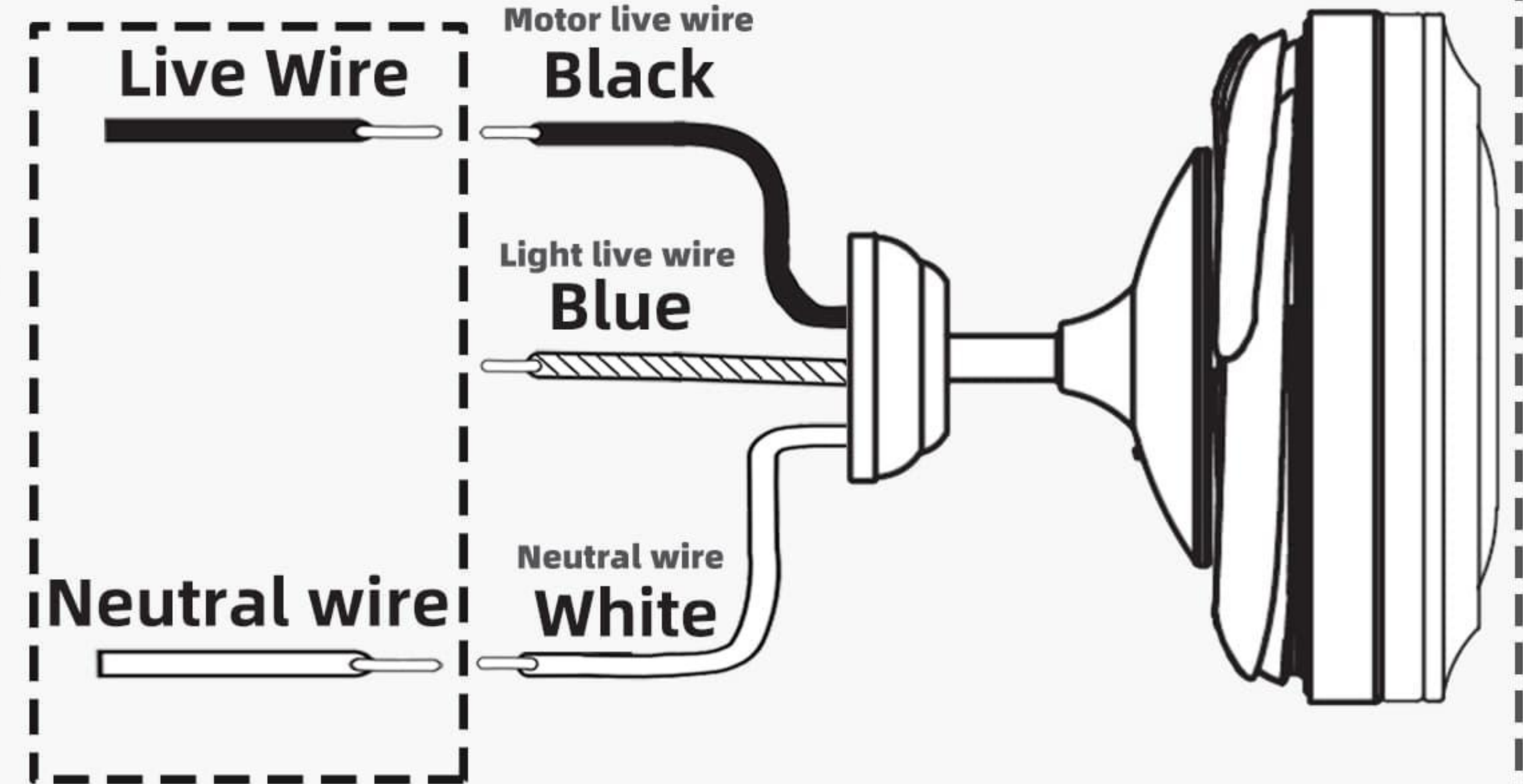
Solution:

1. Check whether the black wire of the remote receiver and the black wire of the fan motor are in bad contact.
2. Remove the remote receiver, and then connect the black wire of the ceiling fan to the live wire of the ceiling, and the white wire of the ceiling fan to the neutral wire of the ceiling.

- a) Please don't wire the light at the bottom
- b) Don't connect the ceiling fan blue wire

Then turn on the main power, check the fan works separately or not.

HOUSE ELECTRIC WIRE



PROBLEM: CEILING FAN & LIGHT DON'T WORK / REMOTE RECEIVER MALFUNCTION

Solution:

In most cases, the ceiling fan & light don't work because of the wrong programming of the Remote Control, please try to connect the wiring without the remote receiver:

Turn off the main power:

- a) Connect the wiring at the bottom for the LED Light
- b) Connect the neutral wire (white) of the ceiling fan to the neutral wire of the ceiling. Connect the two live wires (black motor live wire and blue light live wire) of the ceiling fan to the live wire of the ceiling together.

Then turn on the power. If the ceiling fan and lights work, the remote control and remote control driver are faulty. Please contact our manufacturer's customer service on Amazon to replace it for you.

HOUSE ELECTRIC WIRE

